

Arcontech teams with West Highland to strengthen US support

26/05/2011

London and New York, 26th May 2011. London based real-time market data systems specialist Arcontech and New York based West Highland Support Services (WHSS) are pleased to announce the appointment of WHSS to provide pre and post sale support for Arcontech's best-of-breed real-time market data systems.

The agreement strengthens Arcontech's 24/7 global support capability and broadens the range of WHSS's expertise portfolio to include Arcontech's CityVision product suite covering multi-vendor contributions, vendor independent real-time publishing to and from Excel, alternative distribution technology and integration with Thomson Reuters and Bloomberg market data platforms.

Andrew Miller, CEO of Arcontech said: "We are delighted to be working with West Highland. We have been impressed with their knowledge in the market data space and their immediate grasp of our technology and the opportunities it presents for mutual business expansion. With increasing potential and number of installations in the New York area, it makes sense for us to partner with a specialist who can demonstrate a reputation and strong track record in the industry"

Together with support resources in Europe and Asia, Arcontech's operation can now provide 'follow-the sun' support from centres in the local time-zone, coordinated by a global 24/7 helpdesk.

Steven Roe, CEO of WHSS added: "Adding Arcontech's CityVision to our supported product set makes sense for us as a neutral

provider of support services. There is complete overlap in our target markets but no competition for business between us. It's a good fit."